



Grooming Specialist Position

Type: Full-Time or Part-Time

Education: Graduated from accredited grooming school or training program

Experience: 1+ year(s)

Pay Type: Commission

Be a part of an exciting, trendy and urban retail dog boutique and grooming salon with 2 locations in West Michigan! Fido & Stitch is the first of its kind in the greater Grand Rapids area, with a location in both Grand Rapids and Rockford. Our motto is Nourish, Pamper, Spoil, Repeat and as a part of our team, you will assist in making sure dogs are nourished properly, pampered with care and spoiled with love (and toys!). We strive to educate our customers on how to properly care for their dog, whether that's regular grooming, recommended products or a suggested food.

Primary Duties:

As a grooming specialist you will provide a full line of grooming services to our canine clients. You will be working in a fast-paced, yet relaxed environment, and will be expected to uphold the values that Fido & Stitch holds for the care and grooming of our dogs. Teamwork and adaptability are essential.

- Create the ultimate experience for Fido & Stitch customers (including canines).
- Proactively engage in conversation with customers, and educating them on health issues that may pertain to their beloved canine.
- Use point of sales system and other programs to efficiently track clients and to maintain the grooming calendar.
- Opening and closing duties
- Maintain & clean grooming area, paying attention to the small details, in order to create the best experience for grooming clients.
- Assist the entire Fido & Stitch team; especially in retail operations when needed.
- Continue to educate yourself and the team on current canine topics.

What the Grooming Specialist will bring to Fido & Stitch:

- Certified/trained pet/dog groomer
- The specialist loves dogs and loves to spoil & pamper them as well!
- Ability to work independently with little supervision, but also takes direction well from management.
- Ability to treat every client (canine and human owner) as unique and special, because no two

dogs are exactly alike...and neither are their owners

- Outgoing and charismatic. The specialist will be interacting on a daily basis with salon clients.
- Adaptable. The specialist will be expected to perform duties outside of salon operations.
- Ability to make effective decisions, that align with the values and mission of Fido & Stitch
- Comfortable using technology (computers, tablet, POS software, etc)
- Ability to lift/carry 60+ lbs (we get a lot of large dogs and doodles)
- Has flexibility in work schedule (including evenings and weekends)
- Genuinely enjoys making others feel welcome!

On top of working with a fun, relaxed, trendy and hard-working team at Fido & Stitch, the grooming specialist will get to enjoy all of the offers of GR Lofts Community at 820 Monroe. Not to mention close parking, walking distance to downtown Grand Rapids and a beautiful view of the Grand River. Flexible schedule, 401(k) program with profit sharing, employee discounts on retail, and more! The grooming specialist will be a full-time, commissioned employee, plus take home 100% of your tips (cash/credit).

Please email your resume package, including references (pictures of your work would also be appreciated) to allim@fidoandstitch.com